

HARRIS COUNTY DEPARTMENT OF EDUCATION

CASE for Kids

CUSTOMER

Center for Afterschool, Summer and Enrichment for Kids presents
"Clean it Up" Customer Service in Afterschool Programs

SERVICE

Friday, Jan. 27, 2016

10 a.m - noon

6005 Westview Dr.,

Houston, Texas 77055

"Clean it Up"

In out-of-school time, **students, parents and program stakeholders are all your customers.** Are you still offering the same level of customer service as you did in the fall? In this workshop, you **learn guidelines and best practices for excellent customer service.** Enable your staff to build and maintain great relationships with all levels of customers. Techniques and tips that you can implement immediately are shared.

About CASE for Kids

CASE for Kids services improve program quality and equalize access to afterschool, summer and enrichment opportunities – because what happens between school and home matters. To learn more about CASE for Kids services, visit www.afterschoolzone.org

About the presenter

Lisa K. Bailey is a Texas native and is currently in her second career stage. Lisa currently works in the educational field and is self-employed as a training consultant and public speaker. Past experiences include 19 years at Fort Bend Independent School District where she served as area supervisor for the Extended Day Program.

Workshop fee: None

[Register Online](#)